

# Strategies for Learning from Failure

## BLAMEWORTHY

## PRAISEWORTHY

### PREVENTABLE

### COMPLEXITY-RELATED

### INTELLIGENT

#### 1. DEVIANCE

An individual chooses to violate a prescribed process or practise.

#### 4. PROCESS INADEQUACY

A competent individual adheres to a prescribed but faulty incomplete process.

#### 7. UNCERTAINTY

A lack of clarity about future events causes people to take seemingly reasonable actions that produce undesired results.

#### 2. INATTENTION

An individual inadvertently deviates from specifications.

#### 5. TASK CHALLENGE

An individual faces a task too difficult to be executed reliably every time.

#### 8. HYPOTHESIS TESTING

An experiment conducted to prove an idea or a design will succeed fails.

#### 3. LACK OF ABILITY

An individual doesn't have the skills, conditions, or training to execute a job.

#### 6. PROCESS COMPLEXITY

A process composed of many elements breaks down when it encounters novel interactions.

#### 9. EXPLORATORY TESTING

An experiment conducted to expand knowledge and investigate a possibility leads to an undesired result.

Failure is the opportunity to begin more intelligently. –Henry Ford